



# GETTING CONNECTED





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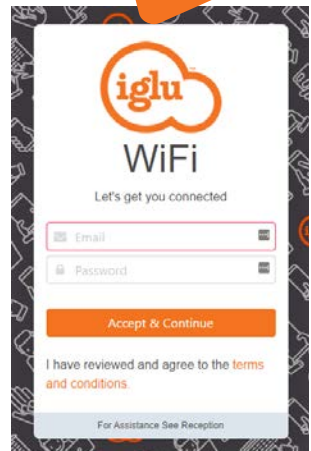
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# 1. Connecting to a device for the first time

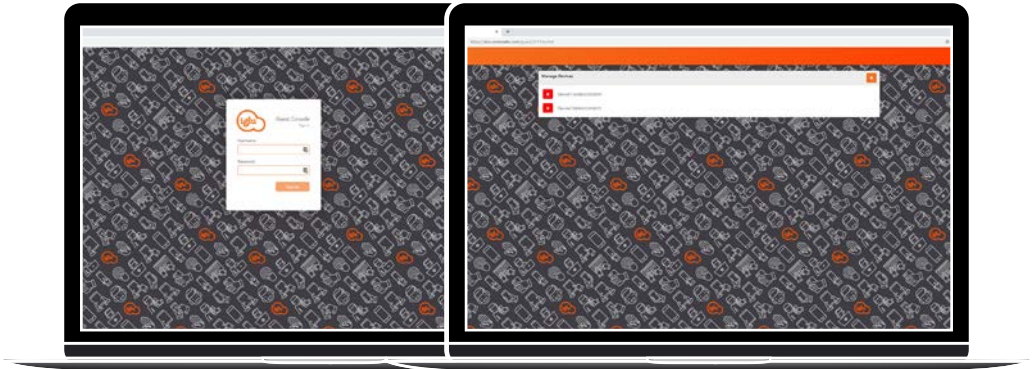


1. Connect to the Iglu Student.
2. Type in your email and password.
3. Device should then disconnect from the network briefly, reconnect itself and it should have internet access.

If it doesn't re-connect automatically, re-connect manually to the Iglu Student network where you will have access.



## 2. Resident self-management portal



1. While connected to the Iglu Student WiFi network, navigate to <http://devices.myglu.com.au> and login with your Myglu username and password.
2. From here you can either add, edit or delete devices. (5-device maximum)

### ADDING A DEVICE

1. To add a device, click the orange  at the top right of the screen, you will then see this prompt:

**Add Device**

Name	MAC Address
<input type="text" value="Test Device"/>	<input type="text" value="12:34:56:AA:BB"/>
<input type="button" value="add device"/>	

2. Type in a name for the device in the left box, then type in the MAC address of the device in the right box.

**Add Device**

MAC Address must be of AA:BB:CC:DD:EE:FF format

Name	MAC Address
<input type="text" value="My Device"/>	<input type="text" value="12:34:56:AA:BB"/>
<input type="button" value="add device"/>	

**Note:** The MAC address must be entered in the format displayed. If it's not entered correctly, the following error message will appear: MAC address must be of: **AA:BB:CC:DD:EE:FF** format. e.g.) MAC address › **12:34:34:34:21**

3. Finally, click the 'add device' button & the device should then be active on the account. Attempts to add more than 5 devices will receive the following error message: "There was an error adding this device"

### REMOVING A DEVICE

1. To delete a device, just click the orange 'X' to the left of the name of the device.

**Note:** Only manually added devices will be given names, the rest will just be called 'Device'. You will just need to look up your device MAC address if you aren't sure.

2. Click 'delete device' down the bottom right of this new dialogue box to remove the device.

### 3. How to find a MAC address

1. The steps to finding a MAC address differ for each device and operating system. Search on Google '**how to find MAC address [insert device name here]**'. The first link to pop up on the search will show you how to find it.
2. Manually adding devices should only be necessary when the device doesn't have a web browser. Most commonly, this is used for things like Chromecasts, wireless printers & games consoles.

If you need assistance with finding the MAC address for your device, please come down to the Front Desk where the team can help

### 4. Trouble connecting your Apple laptop?

1. Check that you have connected your phone or another device successfully.
2. Connect your laptop to the Iglu Student Wi-Fi.
3. Doing this will cause the login popup to appear, close this popup.
4. Open Safari on the your laptop and navigate to a public website (eg. YouTube or Netflix), this should force the login page to come up again but this time within Safari.
5. Login on this screen and you should be able to connect.





**Need help getting connected?**  
No problem! Come down to the  
Front Desk and we will be happy to assist!